

Somna Therapeutics Return Policy

Our Satisfaction Guarantee means that you can trust the Reflux Band to reduce your LPR symptoms by simply stopping acid reflux. With our no-risk policy, you can give the Reflux Band a try and if you're not satisfied, request a refund within 90 days from the date of purchase.

If you wish to return the Reflux Band for a refund, follow the steps below:

1. Contact info@somnatherapeutics.com with the following information:
 - a. The order number from your email receipt
 - b. A detailed description of the reason you are returning your Reflux Band
2. Your return request will be reviewed. Once confirmed within allowed timeframe, you will receive an email with a Return Authorization Number.
3. When returning your RefluxBand, please follow the steps below:
 - a. Include all original products in the packaging received.
 - b. Include Return Authorization Number inside the package.

Send to:

Somna Therapeutics
W175 N11081 Stonewood Drive Suite #101
Germantown, WI 53022

Returns must be received by Somna Therapeutics no later than 15 days after the date the Return Authorization Number was issued. Product received after this timeframe will not qualify for a refund.

ATTN Canadian Customers: You MUST return the package via Canada Post in order to avoid paying duties and taxes. If you return via other means and these charges apply, the amount will be deducted from your refund.

4. Once the Reflux Band is received, a refund will be issued for the purchase price of the device and any additional parts or accessories, excluding shipping paid by you at the time of purchase.

5. You are responsible for the cost of shipping the products back to Somna Therapeutics.

6. The 90-Day Money Back Guarantee only applies to products purchased from the Somna Therapeutics website, www.refluxband.com.